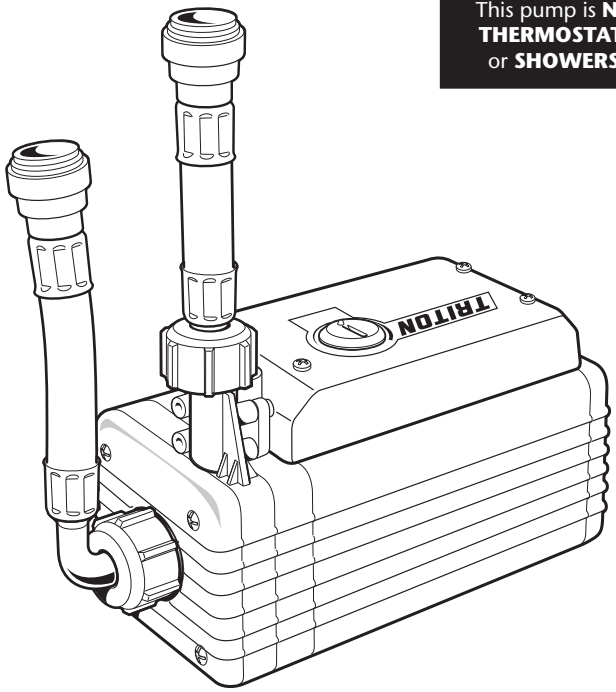
T450i electric shower pump

IMPORTANT

This pump is **NOT SUITABLE** for use with **THERMOSTATIC ELECTRIC SHOWERS**, or **SHOWERS RATED ABOVE 9.5kW.**



ACTIVATE YOUR **FREE** PARTS AND LABOUR GUARANTEE NOW
www.tritonshowers.co.uk
TRITON

Installation and operating instructions

INSTALLERS PLEASE NOTE THESE INSTRUCTIONS ARE TO BE LEFT WITH THE USER

Please read this book thoroughly and familiarise yourself with all instructions before commencing installation and keep it for future reference.

The shower installation **MUST** be carried out by a suitably qualified person, **in the sequence of this instruction book**.

2180150G - June 2012

CONTENTS **Page**

Plumbing and electrical notes 1

Introduction 2
Safety warnings 2
Main components 2

Site requirements 3
Technical specifications 3

Siting of the pump 4

Fitting the pump ..... 4 – 5

Variable speed control 6

Commissioning ..... 6 – 7

Spare parts 8

Fault finding 9

Guarantee, service policy, etc. ..... rear cover

To check the product suitability for commercial and multiple installations, please contact Triton's specification advisory service before installation.

Telephone: 0844 980 0730
Facsimile: 0844 980 0744
E mail: technical@tritonshowers.co.uk

1 PLUMBING NOTES

1.1 All installations **MUST** comply with the Local Water Company or Water Undertakers Byelaws.

1.2 Supply pipe **MUST** be flushed thoroughly to clear debris before connecting to the pump and shower (Byelaw 55).

1.3 **DO NOT** connect the pump unit to the mains cold water supply as it would damage the unit and also, the installation would be in breach of the guidance notes contained in '1' above.

1.4 **DO NOT** use excessive force when making connection to the flexible connector hose.

1.5 **DO NOT** turn on the electrical supply to the pump until the plumbing connections and commissioning procedure have been completed. The pump must not be operated dry without water.

1.6 **DO NOT** solder pipes or fittings within 300mm of the pump, as heat transfer can damage the components.

1.7 A dedicated cold water supply **MUST** be taken directly from the cold water cistern to the pump. This draw-off **MUST** be on the opposite side of the cistern to the float operated valve.

1.8 Standard gate valve **MUST** be fitted on the cold water supply to the pump as an independent means of isolating the water supplies should maintenance or servicing be necessary. **DO NOT** use stop taps or ball-o-fix type valves which restrict flow.

1.9 If the pump unit is installed on a common supply which feeds an adjacent tap, the maximum static inlet pressure for the unit will, under certain circumstances be exceeded. The action of closing the tap can cause a pulse in the supply pressure which may result in damage to the unit. This can be resolved by the installation of a suitably sized mini expansion vessel, sited as close as possible to the tap and pressurised to 50kPa (0.5 bar).

2 ELECTRICAL NOTES

2.1 The installation **MUST** comply with BS 7671 'Requirements for electrical installations' (IEE wiring regulations) and Electrical Supply Company regulations. Ensure the incoming cold water supply to the pump is adequately earth bonded.

2.2 **DO NOT** turn on the electrical supply to the pump until the plumbing connections have been completed. The pump must not be operated dry without water.

2.3 The mains supply **MUST** be 230/240V, at 50Hz, connected to the pump via a double pole switched 3 Amp fused connection unit (not supplied) with a minimum 3mm contact separation gap in each pole.

2.4 In accordance with 'The Plugs and Sockets etc. (Safety) Regulations 1994', the pump is intended to be permanently connected to the fixed electrical wiring of the mains system.

2.5 Fuses **DO NOT** give personal protection against electric shock.

2.6 **It is strongly recommended to fit a 30mA residual current device (RCD). This may be part of the consumer unit or a separate unit.**

Replacement parts can be ordered from Triton Customer Service. See 'spare parts' for details.

INTRODUCTION

This book contains all the necessary fitting and operating instructions for your Triton T450i single impeller shower pump.

This product is rated at:
15 minutes on / 60 minutes off.

The shower pump has been designed for use with stored cold water and is intended to be installed with an instantaneous shower unit in areas subject to low pressure.

The installation must be carried out by a suitably competent person and in sequence of this instruction book. Care taken during the installation will ensure a long and trouble free life from your unit.

***IMPORTANT:** All plumbing connections must be completed before making the electrical connections.*

SAFETY WARNINGS

a Under no circumstances must this pump be connected to a mains cold water supply.
Failure to comply will invalidate the guarantee.

b The shower pump **MUST NOT** be used if suspected of being frozen.

c This pump must be earthed.

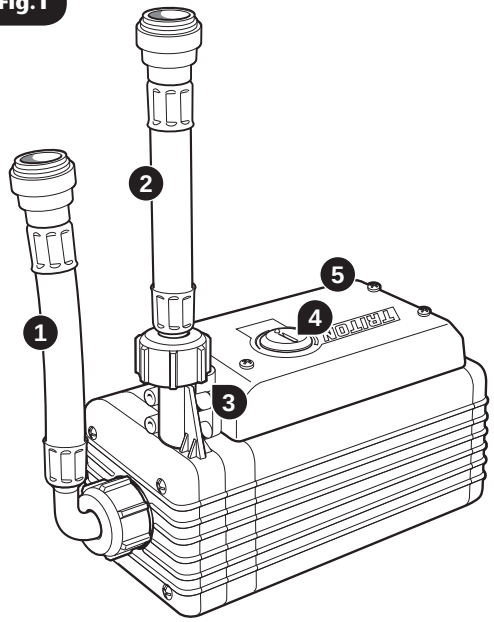
d Switch off immediately at isolating switch if water ceases to flow during use.

e If it is intended to operate the unit outside the guidelines laid out in 'site requirements'.

f **This pump is to be used for providing water to a shower only.**

MAIN COMPONENTS

Fig.1



1 Inlet connector hose
2 Outlet connector hose
3 Integral flow switch
4 Variable speed control
5 PCB cover

⚠ WARNING
The pump **MUST NOT** be positioned where it will be subjected to freezing conditions.

SITE REQUIREMENTS

WATER

- For correct operation of this shower pump in conjunction with the shower unit, the water **MUST** be gravity fed from a cold water storage cistern.
- The cold water cistern **MUST** have a minimum capacity of 114 litres (25 galls.) and a minimum head of water of 500mm (20ins).
- The cold water supply to the pump **MUST** be direct and separate from any other outlets or connections.
- **THE PUMP MUST NOT BE CONNECTED TO THE MAINS COLD WATER SUPPLY.**
- The pump **MUST** be positioned below the cold water. Pipework must be kept below the cistern water level.
- To ensure correct operation of the flow switch, the sprayhead **MUST** be at least 500mm (20 ins.) below the bottom of the cold water cistern. In situations where this requirement cannot be met, contact Triton Customer Service for advice.
- If used with a combination cylinder, the cold water cistern must have a capacity of at least 114 litres (25 galls.) to avoid starvation of water to the pump.
- **(Fig.2)** shows an installation option that is acceptable.
  ***NOTE:** The supply from the cistern should be taken from the opposite side to the float operated valve to avoid air entering the pump supply.*
- **DO NOT** use jointing compounds on any pipe fittings.

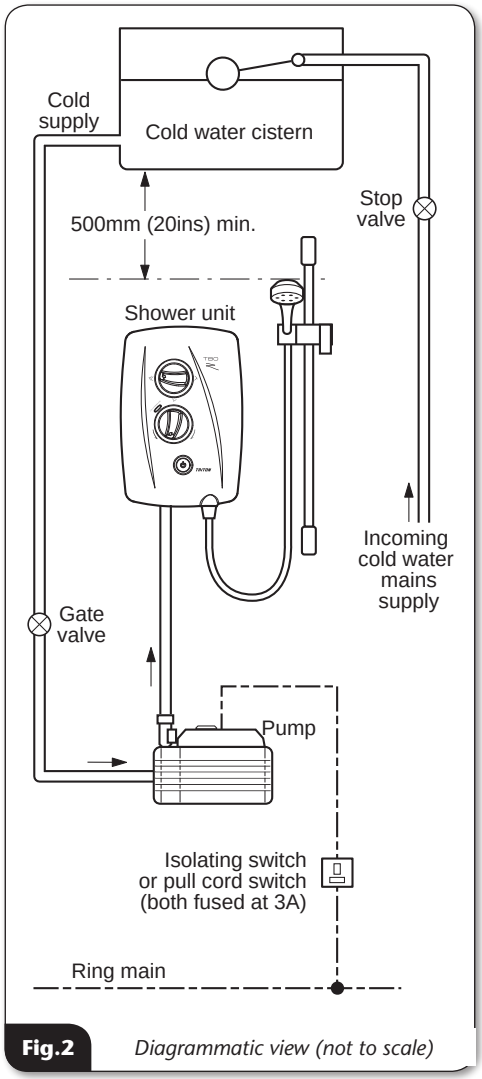


Fig.2 *Diagrammatic view (not to scale)*

TECHNICAL SPECIFICATIONS

Max Head.....100kPa (10m)

Min Head 1.5kPa (0.15m)

Max Total Head 30m

Usage .....**NOT SUITABLE** for use with Thermostatic Electric Showers, or **SHOWERS RATED ABOVE 9.5kW.**

ELECTRICAL

⚠ WARNING ⚠
The Pump **MUST** be Earthed

The pump **MUST** be connected to a 230/240V A.C. electrical supply from a ring main, via a double pole switch with at least 3mm contact separation. This can be a ceiling mounted pull cord switch in the shower room, or a wall mounted switch in an adjacent room.

The pump should be fused at 3 amps.
It is recommended that a suitable residual current device (RCD) is fitted in the electricity supply circuit to this appliance.

NOTE: The installation and wiring must comply with current I.E.E. Regulations.

When installed in any room containing a fixed bath or shower, the pump **MUST** be located and concealed inside a suitable cupboard, built-in unit or other enclosure, so that the pump cannot be sprayed with water, and such that a person using a fixed bath or shower cannot touch the pump without using tools.

DO NOT connect the pump electrical wiring to the shower unit.

SITING OF THE PUMP

The pump **MUST ALWAYS** be positioned **BELOW** the cold water cistern.

It is recommended that the cold water supply is taken from the opposite side of the cistern to the ballcock feed to prevent air entrapment in the supply.

Position the pump in a dry area and ensure it is accessible for any maintenance etc. that may be necessary.

IMPORTANT: Ensure the ventilation slots on the underside of the pump are free from obstructions.

FITTING THE PUMP

Before commencing installation of the pump, ensure the site requirements have been fully complied with.
Also, please note the following:

- Pipework to precede wiring.
- All pipework must be a minimum of 15mm diameter.
- The pump must be positioned in a dry area, ideally in the linen/airing cupboard. It **MUST** be well ventilated and not covered with towels and sheets etc.
- **DO NOT** use with a combination water tank system unless the cold water storage tank has capacity of 114 litres (25 galls) or more.
- To assist in clearing air bubbles from the system avoid using sharp bends where possible. Flexible/swept fittings or formed pipework is recommended.
- Ensure that all water supplies are isolated before connection. A gate valve or full way lever valve must be fitted immediately prior to the pump. It is also advisable to fit a drain-off point on the lowest part of the system.
- **NEVER** use any form of soldered fittings on the shower pump as this will damage the unit and invalidate the guarantee.
- **NEVER** use solder within 300mm (12ins) of the pump or expose parts to a hot torch.
- **ENSURE MAINS ELECTRICITY SUPPLY IS SWITCHED OFF** before commencing electrical connections.
- **DO NOT OPERATE THE PUMP DRY**.

NOTE: The pump motor has automatically resetting thermal overload protection.

Procedure

- Turn off mains water and electrical supplies and drain the cold water cistern.
- Position the pump horizontally (with the outlet port vertical) with the feet on a solid base so that it will not transmit vibration. ***NOTE: The pump MUST ONLY be placed in the horizontal position.***
- Connect the inlet flexible connector to the inlet port of the pump ensuring the filter is in position **(fig.3)**.
- Connect the outlet flexible connector to the outlet port of the pump.
- Connect the electric shower feed pipe to the outlet flexible push-in connector.
- At this stage, **DO NOT** connect the cold water supply from the cistern to the inlet flexible push-in connector. Wait until the commissioning procedure has been completed.

NOTE: Do not overtighten the connections on the pump ports and take care to prevent any system debris from entering the pump via the connectors.

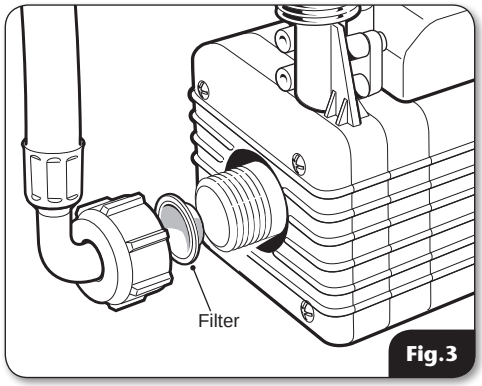


Fig.3

Wiring

- Remove the four retaining screws holding the PCB cover **(fig.4)**. Lift the cover together with the variable speed control from the pump body.
- The 3 core cable from the mains electricity supply can now be connected to the terminal block situated on the PCB **(fig.5)**. The size of cable to use must be a minimum of 0.75mm.
- Ensure the terminal block screws are fully tightened and that no cable insulation is trapped under the screws.

NOTE: When connecting the earth cable to the earth post, take care NOT to overtighten the securing nut.

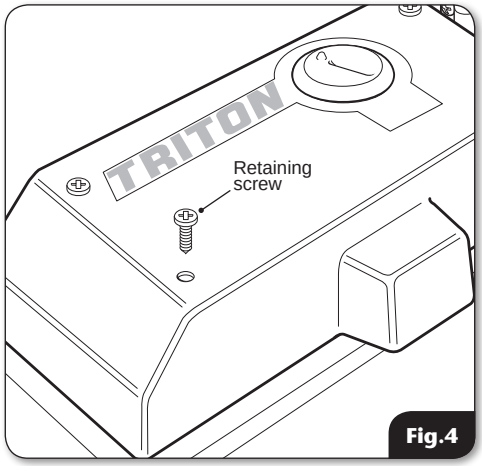


Fig.4

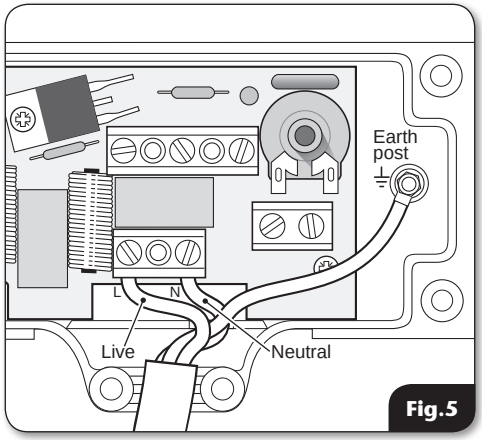
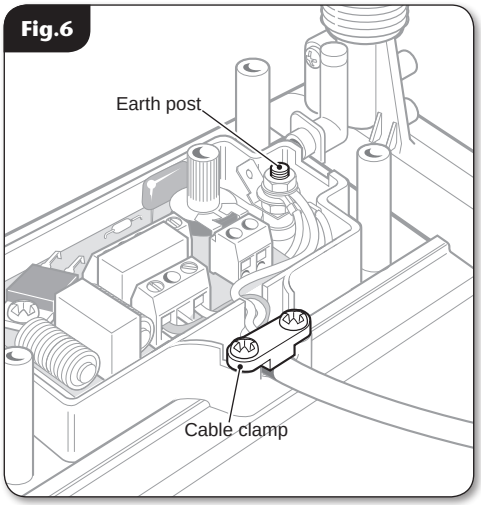
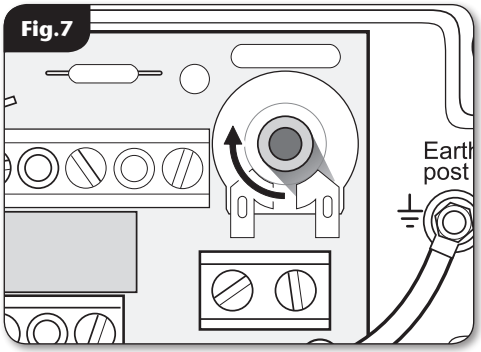
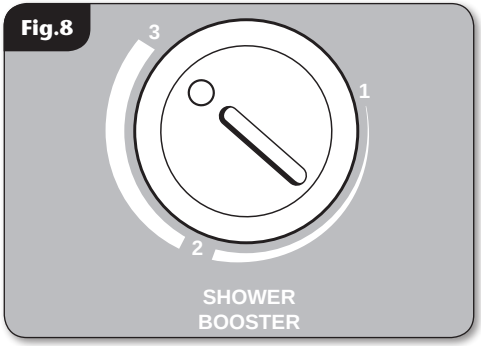


Fig.5







IMPORTANT: *Remove only the minimum necessary amount of conductor insulation when wiring to the terminal block.*

- The cable clamp must be used to secure the cable **(fig.6).**

NOTE: *Before replacing the cover, ensure the potentiometer is rotated fully clockwise* **(fig.7)** *until a 'stop' is felt. Then ensure the speed control is positioned to '3' on the cover* **(fig.8).**

- Replace the PCB cover and variable speed control knob. Should the control knob have been detached from the cover, ensure the 'O' ring **(fig.9)** is correctly seated before replacing the control knob.

WARNING: *Installation of this pump will break the earth continuity of the pipework installation. It is important that the earth be restored by cross bonding the pipework, in conformity with current I.E.E. regulations.*

Variable speed control

- The variable speed control **(fig.10)** can be adjusted to select the optimum performance of the pump to suit personal preferences.

COMMISSIONING

Before the first operation of the shower pump, it is necessary to flush out any system debris from the installation. This operation must be carried out with the pump isolated from the electricity supply, and with the pump feed pipework from the cistern directed to waste by connecting a suitable length of hose.

- Turn on the mains water supply to the storage cistern and open the isolation valve to the pump and allow the system to fill.
- Allow water to flow to waste for two or three minutes to ensure any installation debris and air is completely flushed from the system.
- Check the system pipework for leaks.
- Close the isolation valve to the pump.
- Remove the waste hose and connect the cistern supply pipework to the pump inlet flexible push-in connector. Re-open the isolation valve to the pump.

- Switch on the mains electricity supply to the electric shower unit and turn on the shower (refer to the manufacturers instructions). Allow water to flow under gravity from the sprayhead for a few minutes.
- Check the pipework for any leaks.
- Turn off the shower at shower control.
- Switch on the mains electricity supply to the pump.
- Start the shower again. The pump will operate and water will flow. Allow water to flow to waste for two or three minutes.
- Turn off the shower at shower control – the pump will switch off and the water will cease to flow.
- Switch off the electric supply to the pump and eliminate any leaks.

***NOTE:** If care has been taken to prevent any obvious debris entering the system, the above procedure should be adequate for normal operating conditions of the pump and shower. However, it may be advisable to also clean the filter in the inlet port of the pump as an extra precaution.*

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge,

unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Fig.9

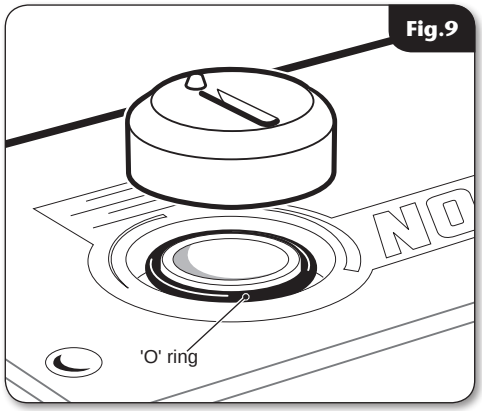
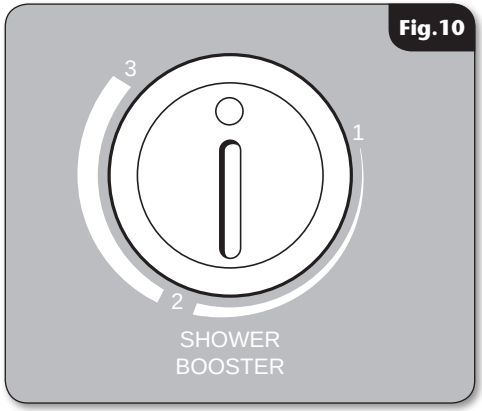
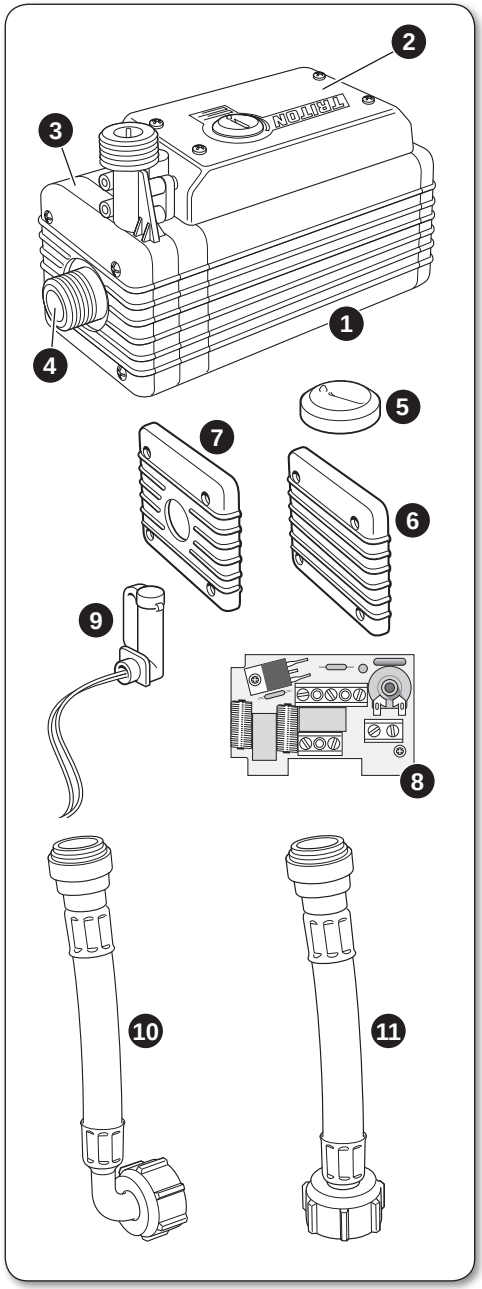


Fig.10



SPARE PARTS



Ref.	*Description*	*Part No.*
1.	Pump assembly	T450i00M
2.	Cover	7052286
3.	Impeller housing	7051544
4.	Pump inlet	7051543
5.	Speed control knob	7051552
6.	End cap – blank	7052311
7.	End cap	7052310
8.	PCB assembly	7072314
9.	Flow switch assembly	82300590
10.	Flexible connector inlet c/w filter	22004500
11.	Flexible connector outlet c/w filter	22004510

FAULT FINDING/TROUBLESHOOTING

Important: Switch off the electricity at the mains supply and remove the circuit fuse before attempting any fault finding inside the unit.

Problem/Symptom	Cause	Action/Cure
1 Pump motor does not operate.	**1.1** Pump motor thermal overload protection activated.	**1.1.1** Allow pump motor to cool and automatically reset.
		1.1.2 Check pump is adequately ventilated.
	1.2 Mains electricity supply fault.	**1.2.1** Blown fuse. Check supply, and renew or reset fuse. If it fails again, contact Customer Service.
		1.2.2 Power cut. Check other appliances and if necessary contact local electricity Company.
	1.3 Loose wiring connections.	**1.3.1** Check all connections and secure where necessary.
	1.4 Insufficient flow to operate flow switch.	**1.4.1** Check isolating valve is fully open.
		1.4.2 Check head of water.
		1.4.3 Ensure inlet filter is clean.
	1.5 Faulty flow switch.	**1.5.1** Replace switch. Contact Triton Customer Service for advice.
	1.6 Failed pump motor	**1.6.1** Replace pump unit. Contact Customer Service.
2 Poor or no water flow.	**2.1** Pump motor not running.	**2.1.1** See causes 1.1, 1.2, 1.3, 1.4, 1.5, and 1.6.
	2.2 Pump or shower unit frozen.	**2.2.1** Check for evidence of freezing. Contact Customer Service for advice.
	2.3 Water turned off.	**2.3.1** Check isolation valve and water supply.
	2.4 No water in cold storage cistern.	**2.4.1** See 2.3.1.
	2.5 Blocked flow switch.	**2.5.1** Remove obstruction and flush out thoroughly.
	2.6 Blocked sprayhead on shower unit.	**2.6.1** Clean sprayhead. Refer to separate instructions.
	2.7 Blocked filter.	**2.7.1** Clean filter.
3 Pump does not switch off.	**3.1** Faulty flow switch	**3.1.1** Replace flow switch. Isolate electric supply to pump. Contact Customer Service for advice.

Any maintenance or repair to the pump **MUST** be carried out by a suitably competent person

UK SERVICE POLICY

In the event of a product fault or complaint occurring, the following procedure should be followed:

1. Telephone Customer Service on **0844 980 0750** having available, your details including post code, the model number and power rating of the product, together with the date of purchase and, where applicable, details of the particular fault.
2. If required, the Customer Service Advisor will arrange for a qualified engineer to call.
3. All products attended to by a Triton service engineer must be installed in full accordance with the Triton installation guide applicable to the product. *(Every product pack contains an installation guide, however, they can also be bought via our Customer Service Spares Department).*
4. Our engineer will require local parking and if a permit is required this must be available to the engineer on arrival at the call.
5. It is essential that you or an appointed representative *(who must be over 18 years of age)* is present for the duration of the service engineer's visit. If the product is in guarantee you must produce proof of purchase.
6. Where a call under the terms of guarantee has been booked and the failure is not product related *(i.e. scaling and furring, incorrect water pressure, pressure relief device operation or electrical/plumbing installation fault)* a charge will be made. A charge will also be issued if nobody is at home when the service engineer calls or adequate parking/permit is not available.
7. If the product is no longer covered by the guarantee an up front fixed fee will be charged before the site visit.
8. Should proof of purchase not be available on an "in-guarantee" call, or should the service engineer find that the product is no longer under guarantee, the engineer will charge the same fixed price and the customer will be expected to pay the engineer before he leaves. If payment is not made on the day an administration charge will be added to the fixed charge.
9. If a debt is outstanding from a previous visit, or from any other Triton purchase. Triton reserves the right to withhold service until the debt has been settled.
10. Triton takes the health, safety and wellbeing of its employees very seriously and expects customers to treat all staff members with respect. Should any employee feel threatened or receive abuse, either verbally or physically, Triton reserves the right to withhold service and will support the employee with a legal prosecution.

Replacement Parts Policy

It is the policy of Triton Showers to maintain parts availability for the duration of production and a period of 5 years thereafter in accordance with industry standards. In the event of a spare part not being available a substitute part will be supplied.

Spare parts can be ordered via our online spare parts store, or by telephoning Triton Spares Department. Payment should be made by credit/debit card *(excluding American Express or Diners Card)*. Payment can also be made by pre-payment of a pro-forma invoice, by cheque or postal order.

Telephone orders are based on information given during of the call. Before contacting Triton, please verify your requirements using the information contained in the user guide. Triton cannot accept liability for incorrect part identification.

TRITON STANDARD GUARANTEE

Triton guarantee this product against all mechanical defects arising from faulty workmanship or materials for a period of one year for domestic use only, from the date of purchase, provided that it has been installed by a competent person in full accordance with the fitting instructions.

Any part found to be defective during this guarantee period we undertake to repair or replace at our option without charge so long as it has been properly maintained and operated in accordance with the operating instructions, and has not been subject to misuse or damage.

This product must not be taken apart, modified or repaired except by a person authorised by Triton. This guarantee applies only to products installed within the United Kingdom and does not apply to products used commercially. This guarantee does not affect your statutory rights.

What is not covered:

1. Breakdown due to: ***a)*** use other than domestic use by you or your resident family; ***b)*** wilful act or neglect; ***c)*** any malfunction resulting from the incorrect use or quality of electricity, gas or water or incorrect setting of controls; ***d)*** failure to install in accordance with this installation guide.
2. Claims for missing parts once the product has been installed.
3. Repair costs for damage caused by foreign objects or substances.
4. Total loss of the product due to non-availability of parts.
5. Compensation for loss of use of the product or consequential loss of any kind.
6. Call out charges where no fault has been found with the appliance.
7. Call out charges where the water supply cannot be isolated, this includes consequential losses arising from unserviceable supply valves.
8. The cost of repair or replacement of pressure relief devices, showerheads, hoses, riser rails and/or wall brackets, isolating switches, electrical cable, fuses and/or circuit breakers or any other accessories installed at the same time.
9. The cost of routine maintenance, adjustments, overhaul modifications or loss or damage arising therefrom, including the cost of repairing damage, breakdown, malfunction caused by corrosion, furring, pipe scaling, limescale, system debris or frost.

For the latest Terms & Conditions, please see: www.tritonshowers.co.uk

Triton Showers
Triton Road
Nuneaton
Warwickshire CV11 4NR

Triton is a division of Norcros Group (Holdings) Limited

Customer Service: ☎ 0844 980 0750

Trade Installer Hotline: ☎ 0844 980 0730
Fax: 0844 980 0744

www.tritonshowers.co.uk

E-mail: serviceenquiries@tritonshowers.co.uk

TRITON reserve the right to change product specification without prior notice. E&OE. © TRITON SHOWERS 2012

plumbworld
Big brands, small prices.
Pdf Supplied By http://www.plumbworld.co.uk/